

SUGGESTION FORM

We value your feedback to help us improve our services in order to serve you better.

😊 **1. How do you rate our services in the following areas:**

	Unsatisfactory	Satisfactory	Excellent
a. Products			
b. Speed			
c. Professionalism			
d. Courtesy			
e. Efficiency			
f. Friendliness			

😊 **2. Which areas would you like us to improve?**

😊 **3. Would you recommend our services and products to a friend?** Yes No

If No, give reason _____

😊 **4. General comment** _____

Thank you for taking your time to fill this form.

Your name; (optional): _____

Tel No.: (optional): _____ Email. _____

M/No: _____ Date: _____

Please drop this in our Suggestion Box

FOMU YA MAONI:

Tuna sana maoni yako yatakayotusaidia kuboresha huduma zetu ili kukuhudumia bora zaidi.

😊 1. Ni vipi unavyodhamini huduma zetu katika maeneo yafuatayo:

	Zisizoridisha	Zinazoridisha	Nzuri Kabisa
a. Bidhaa			
b. Kasi			
c. Utaalamu			
d. Nidhamu			
e. Kutegemewa			
f. Urafiki			

😊 2. Ni maeneo gani ambayo ungetaka tuimarisha?

😊 3. Je, utawahi kupendekeza huduma zetu kwa yeyote mwingine? Ndiyo La

Kama La, sababu ni

😊 4. Maoni kwa jumla

Asante kwa kutenga muda wako kujaza fomu hii.

Jina lako; (Hiyari):

Namba ya simu: (Hiyari):

 Barua pepe

Nambari Usajili:

 Tarehe:

Tafadhali tumbukiza fomu hii ndani ya sanduku la maoni.